

WARRANTY CERTIFICATE

Thank you for your interest in the services of Black Rock Equipment.

This limited warranty applies to services rendered by Black Rock Equipment

What does this warranty cover?

This limited warranty covers any defects in material or workmanship under normal use during the warranty period.

During the warranty period, BRE will repair or replace, at no charge, component or part that proves defective due to improper material or workmanship, under normal use and maintenance.

What will we do to correct problems?

BRE will either repair or replace the component at no charge, using new or refurbished replacement parts.

How long does the coverage last?

The warranty period for services or components purchased or repaired is 12 months or 2000 hours, whichever comes first.

The replacement component or part assumes the remaining warranty of the original 12 month or 2000 hour from the date of replacement or repair, whichever is longer.

What does this limited warranty not cover?

This warranty does not cover any problem that is caused by:

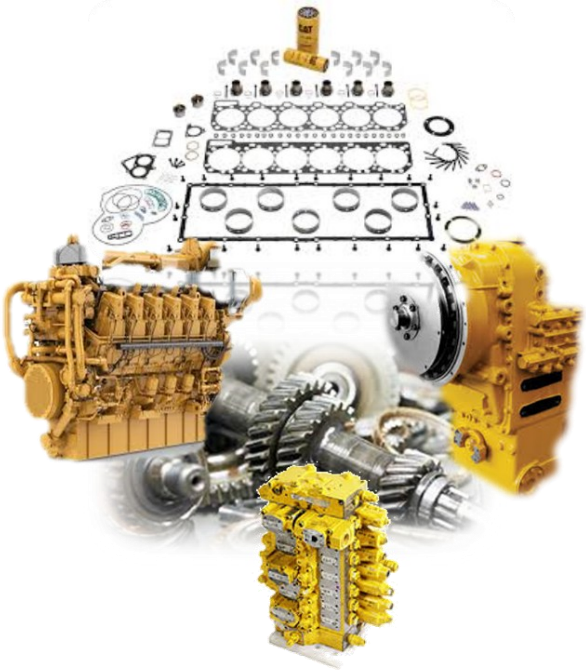
- Conditions, malfunctions or damage not resulting from defects in material or workmanship caused by BRE.

What do you have to do?

To obtain warranty service, contact must be made with BRE and the necessary information needs to be sent to BRE prior to the component being received/removed.

THIS POLICY ATTAINS TO THE FOLLOWING DRIVETRAIN AND POWERTRAIN COMPONENTS:

- ENGINES
- TRANSMISSIONS
- DIFFERENTIALS
- TORQUE CONVERTORS
- FINAL DRIVES / WHEELSTATIONS
- OTHER COMPONENTS



BLACKROCK EQUIPMENT

HIGH QUALITY | HIGH PERFORMANCE



WARRANTY POLICY



ENGINES

All engines which are dyna tested will receive a dyna report with the component.

OEM installation procedure will be followed at all times.

An oil sample must be provided to BRE at the first 50 hour interval as well as the first 250 hour interval.

A warranty claim will need to be supported with a failure report as well as a machine download report & oil sample history.

Cooling system to be cleaned and repaired before new engine is started.

BRE will provide an installation checklist with all engines supplied which will need to be returned to BRE before the first 50 hour oil sample.



TRANSMISSIONS

All transmissions which are bench tested will receive a report with the component.

OEM installation procedure will be followed at all times.

An oil sample must be provided to BRE at the first 50 hour interval as well as the first 250 hour interval.

A warranty claim will need to be supported with a failure report as well as a machine download report & oil sample history.

Pump & cooler to be repaired/replaced and proof to be sent to BRE (OEM Standard)

BRE will provide an installation checklist with all transmissions supplied which will need to be returned to BRE before the first 50 hour oil sample.

VISION

Our vision is to become the preferred technical services company in Africa by being the most reliable, respected and trustworthy company.

MISSION

To give great service and advice to all clients, while ensuring our clients don't need to break the Bank to get what they need. We strive for 100% Honesty in all business dealings and apply an open book policy with all clients.

VALUES

Black Rock Equipment believes in honesty and fair competition, that is why we follow our core values within the company:

• Honesty

Be open with all our Clients, to ensure the message is always correctly transferred

• Quality

Deliver Quality service, to ensure Clients satisfaction

• Serviceability

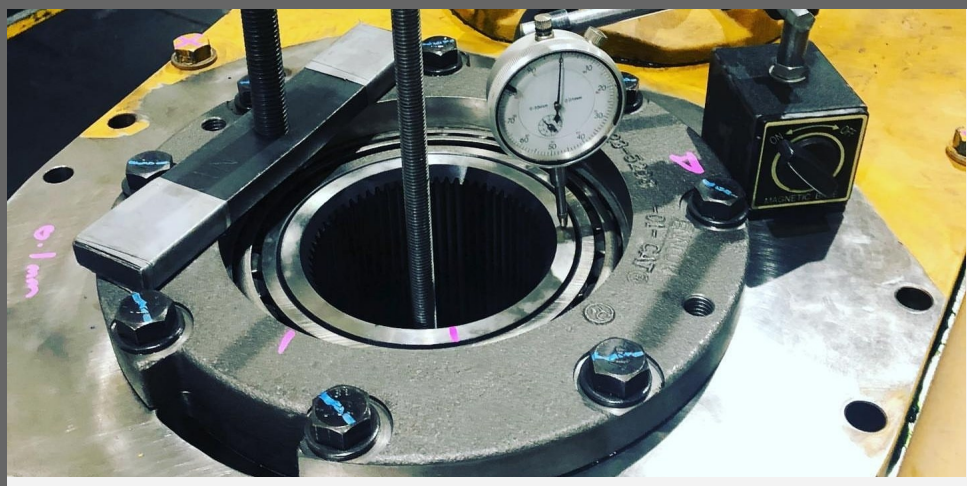
Always available to give Clients what they want

• Pricing

Always try to be the best and affordable

• Faith

Walk hand in hand with our Father, JESUS CHRIST!



TORQUE CONVERTORS

OEM installation procedure will be followed at all times.

An oil sample must be provided to BRE at the first 50 hour interval as well as the first 250 hour interval.

A warranty claim will need to be supported with a failure report as well as a machine download report & oil sample history.

Pump to be repaired/replaced and proof to be sent to BRE (Certain models only)

BRE will provide an installation checklist with all torque convertors supplied which will need to be returned to BRE before the first 50 hour oil sample.

DIFFERENTIALS

OEM installation procedure will be followed at all times.

An oil sample must be provided to BRE at the first 50 hour interval as well as the first 250 hour interval.

A warranty claim will need to be supported with a failure report as well as a machine download report & oil sample history.

BRE will provide an installation checklist with all differentials supplied which will need to be returned to BRE before the first 50 hour oil sample.



FINAL DRIVES / WHEEL STATIONS

Brakes and dynamic seals will be pressure tested.

OEM installation procedure will be followed at all times.

An oil sample must be provided to BRE at the first 50 hour interval as well as the first 250 hour interval.

A warranty claim will need to be supported with a failure report as well as a machine download report & oil sample history.

BRE will provide an installation checklist with all final drives & wheel-stations supplied which will need to be returned to BRE before the first 50 hour oil sample.



OTHER COMPONENTS

OEM installation procedure will be followed at all times.

An oil sample must be provided to BRE at the first 50 hour interval as well as the first 250 hour interval.

A warranty claim will need to be supported with a failure report as well as a machine download report & oil sample history.

BRE will provide an installation checklist with components supplied which will need to be returned to BRE before the first 50 hour oil sample.

A FULL INVESTIGATION WILL BE DONE ON ALL WARRANTY CLAIMS BEFORE WARRANTY WILL BE GRANTED

AN INDEPENDENT FAILURE ANALYSIS CONSULTANT WILL BE USED TO DO INVESTIGATIONS, WHEN NECESSARY

COMPONENTS FITTED BY CLIENTS WILL NEED TO SUBMIT INSTALLATION CHECKLISTS BEFORE THE FIRST 50 HOUR OIL SAMPLE

BLACKROCK EQUIPMENT

HIGH QUALITY | HIGH PERFORMANCE

6 Graphite Close, Driehoek
Germiston, 1401

sales@blackrockequip.co.za

www.blackrockequip.co.za

+27 72 284 2179 / +27 76 840 7771

VAT: 4730308360

WARRANTY POLICY